

ericpricephotography

Terms & Conditions

Copyright Information

All photos and videos created by Eric Price Photography (EPP) remain the property of EPP and are safeguarded under both local and international copyright laws. Copyright ownership is not transferable. Real estate agents or property owners who book a session with EPP are granted permission to use the photographs solely for marketing the specific property to sell, rent, or promote it. Any other usage beyond the initial purpose will require additional licensing. Using these materials for other promotional purposes, including by architects, builders, designers, or publications, without authorization, violates copyright law. By booking with EPP, you agree to comply with these terms.

Image Selection

EPP strives to deliver high-quality images tailored to the session. If a shot list isn't provided by the agent or owner at least 24 hours before the shoot, the photographer will select shots based on their professional judgment. While our team ensures the property is showcased in its best light, specific preferences must be communicated beforehand via email. We cannot guarantee the inclusion of shots that haven't been requested in advance.

Travel Fees

For properties located more than 30 miles from our base, an additional travel fee will apply. Details about these fees are available on our website. While we aim to include travel costs during the booking process, bookings made without accounting for the trip fee will have the charge added to the final invoice.

Cancellation Fee

We recognize that real estate timelines can be unpredictable. To help us remain flexible, please provide at least 12 hours' notice for cancellations or rescheduling to avoid a \$50 cancellation fee. Weather-related rescheduling will not incur a fee. However, if our photographer arrives and the appointment is canceled, or the property isn't ready, a \$250 session fee will be charged for the initial visit. Timely communication helps ensure smooth scheduling.

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Guarantee

While we aim to meet your expectations, bookings do not include a "preview before payment" option. Full payment is required upon receiving the final materials. If you're dissatisfied, reach out to our team to discuss potential solutions. To ensure the best outcome, please share your specific vision or requirements in advance. We do not offer free reshoots unless spaces were unintentionally omitted. Reviewing our portfolio before booking can help set clear expectations.

Duration Policy

Sessions typically last between 60 and 180 minutes, depending on the project size. If the session exceeds this timeframe due to property unpreparedness or excessive oversight, a surcharge of \$100 per additional hour may apply. This policy ensures respect for the photographer's schedule while maintaining a high standard of work.

Inclement Weather Information

Drone Shoots: If weather conditions are unsuitable for drone photography, sessions will be rescheduled to the next available date with favorable conditions.

Non-Drone Shoots: Interior photos will proceed as planned on rainy days, but exterior shots will be deferred to the next available slot during suitable weather, with an additional trip fee based on location.

If you choose to reschedule entirely due to rain, there is no fee for doing so. However, cancellations after the photographer's arrival will incur a trip fee. Clear communication ensures smooth handling of weather-related issues.

Payment and Delivery

Payment via debit or credit card is required before accessing the final downloadable files. If you anticipate any payment delays, please inform us in advance to explore alternative arrangements.